

TinaLCook Sign Language Services

RID Certified NIC, NAD, Ed:K12 ~ State SSA-I ~ Licensed and Insured

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Bridging the communication gap between Deaf/hard-of-hearing and hearing consumers

Benefits of choosing an independent certified Sign Language Interpreter

- Professionalism and dependability
- Local, personalized service
- Immediate confirmation
- Flexible scheduling*
- Last-minute scheduling at regular rates (subject to interpreter availability)*
- Potential savings for your company

Interpreting Services

Interpreting services will be provided in accordance with the following tenets of the Registry of Interpreters for the Deaf (RID), Code of Professional Conduct (CPC);

1. Interpreters adhere to standards of confidential communication.
2. Interpreters possess the professional skills and knowledge required for the specific interpreting situation.
3. Interpreters conduct themselves in a manner appropriate to the specific interpreting situation.
4. Interpreters demonstrate respect for consumers.
5. Interpreters demonstrate respect for colleagues, interns, and students of the profession.
6. Interpreters maintain ethical business practices.
7. Interpreters engage in professional development.

The full version of the CPC and verification of interpreter certification may be found at www.rid.org

Rates and Policies

Rate per Interpreter: (please inquire for current rates)

One-hour minimum; then 30 min increments: Daily rate for five-hour minimum.

Two-hour minimum and/or portal-to-portal for medical emergencies/after-hours/surgeries.

Finder's fee (for each secondary or team interpreter – if applicable)

Over-time will be billed in 30 minute increments and is subject to interpreter availability.

Services rendered outside the city of Redding and special requests may be subject to a two-hour minimum and/or portal-to-portal billable time.

24 hour advanced cancellation policy to avoid any and all contracted service fees.

***Following initial request for services; the Requestor must follow-up with written confirmation via email or fax within 24 hours to secure requested time slot. Written confirmation shall include:**
1) date and time of appointment, 2) expected duration of requested services, 3) name of client/patient, 4) nature of appointment, and 5) name, address and contact information of Requestor.